

Steuben Transit ADA Complaints

The Americans with Disabilities Act of 1990 prohibits discrimination and ensures equal opportunity for persons with disabilities in employment, State and local government services, public accommodations, commercial facilities, and transportation.

The Federal Transit Administration requires Steuben Transit to use nondiscriminatory practices in bus service.

If you believe you or others:

- have been discriminated against due to a disability
- have been excluded from participation in or denied the benefits because of that discrimination
- have been subject to discrimination under any C TRAN service, program, or activity

You have the right to register an ADA by writing to or

calling: Christopher Brewer Deputy County Manager

Steuben County

3 East Pulteney Square, Bath, New York 14810

E-mail: CBrewer@steubencountyny.gov Phone: 607-664-2245

Or by submitting your complaint to the Federal Transit Administration within 180 days at:

USDOT Federal Transit Administration, Region II

Regional Civil Rights Officer

One Bowling Green , Room 429

New York, NY 1004-1415

Phone: (212) 668-2170

ADA and Title VI Complaint Form

Choose: ADA (due to disability) related? ____

Complainant's Name: _____ Address: _____

City, State, Zip: _____

Phone: _____ E-mail: _____

Person discriminated against (if someone other than complainant): _____

Incident Information:

Date: _____ Time: _____ Location: _____

Name of Employee Involved: _____ Vehicle ID/Route Name or Number _____

In your own words, describe the alleged discrimination. Explain what happened and whom you believe was responsible. Use the back of this form if additional space is required. _____

What is the best way to reach you: Phone ____ Email ____ Mail ____ Please sign below.

You may attach any written materials or other information that you think is relevant to your complaint.

Complainant's signature: _____ Date: _____
